

Support for Earthquake Evacuees

(for those who have already evacuated or are considering evacuation)

A consultation service is available for individuals affected by the 2024 Noto Peninsula Earthquake in Niigata Prefecture, Toyama Prefecture, Ishikawa Prefecture, and Fukui Prefecture who have evacuated, or are considering evacuation to Shiga Prefecture.

Support in Japanese

Phone: 090-5995-2042 (※Open Mon-Fri 9am-5pm; Closed Sat-Sun and national holidays)

Online (Shiga-Net Application Service):

<https://ttzk.graffer.jp/pref-shiga/smart-apply/apply-procedure-alias/notosoudan>



Multilingual Support (Shiga Foreign Residents Information Center)

※Provided by Shiga Foreign Residents Information Center

Phone: 077-523-5646 (※Open Mon-Fri 10am-5pm; Closed Sat-Sun and national holidays)

Email: mimitaro@s-i-a.or.jp

Available in 12 languages, including Japanese, Portuguese, Spanish, English, Tagalog, and Vietnamese (interpretation may be provided by a call center)

Consultation Topics

You can get advice on life as an evacuee, such as:

- Housing advice
- Social welfare, daycare, and schools
- Financial difficulties
- Employment
- Foreign resident support

Ishikawa Prefecture Consultation Service

Individuals who have suffered earthquake damage in Ishikawa Prefecture may temporarily evacuate to a hotel or *ryokan* (traditional Japanese inn) in Shiga Prefecture from evacuation shelters in disaster areas, until they are able to return home or move into temporary housing.

※The room is provided free-of-charge. A 'Disaster Certificate' (罹災証明 *risai shōmei*) is not required.

※Food provision varies between lodging facilities.

Contact:

Phone: 0120-266-755 (service based in Ishikawa Prefecture)

Open 9am-6pm (including weekends and national holidays)