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【Community Guidelines for the Hikone Human Rights Policy Division, Multicultural Coexistence Section's Facebook Page】

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Warm welcome to the Hikone Human Rights Policy Division, Multicultural Coexistence Section's Facebook Page (hereinafter referred to as Hikone Multicultural Coexistence Section Page).

With the aim of ensuring that every user and follower of the Hikone Multicultural Coexistence Section Page can feel welcomed and safe, this guideline was created on 2017, 24 October and updated on 2022, 6 May.

[Purposes and Management]

- The Hikone Multicultural Coexistence Section Page has been created as one of the primary information sources for Hikone residents including foreign nationals living in Hikone.
- All users' comments, pictures, videos, links and other unharmed user-generated content (hereinafter referred to as UGC) are welcomed. Please note, however, that we do not respond to any comments left by any users. If you wish to receive a reply regarding your inquiries from us, please contact the city hall of Hikone via email or phone or in person.
- Any comments left on any contents posted by the Hikone Multicultural Coexistence Section Page are not a reflection of Hikone City's views. Therefore, Hikone City will neither take any responsibility for any UGC nor does the city take any responsibility for trouble between users. Please keep in those terms in mind when leaving comments, etc. on the Hikone Multicultural Coexistence Section Page.

[Types of Content Available on the Hikone Multicultural Coexistence Section Page]

- Information of multicultural events, etc.
e.g.: Multicultural Coexistence Forum, Bogo (Mother Tongue) Class, etc.
- Notice of the foreign-language version of Hikone City's monthly community newsletters
- Information related to public services and everyday matters.
- Other types of information that are deemed important and approved by the Human Rights Policy Division.

Note: The Hikone Multicultural Coexistence Section Page is not a page to promote any events held within Hikone that have nothing to do with multi-culturalism.

[Measures to Prevent and Address Harmful Comments and UGC]

▪ In order to promote and provide accurate and appropriate information, as a general rule, no comments or UGC are subject to deletion. Nonetheless, if any of the following can apply to certain comments and UGC, they will be deleted with no notice.

- ① Containing inappropriate words.
- ② Endorsing and promoting discrimination against race and religion and other forms of discrimination.
- ③ Containing deceitful, unbased, fraudulent, or misleading information.
- ④ Spamming
- ⑤ Intending to incite illegal activities.
- ⑥ Intending to spread unsubstantiated rumors.
- ⑦ Containing links to websites that show obscene, hazardous, and any other malicious content.
- ⑧ Containing content that does not reflect the principle of the Hikone Multicultural Coexistence Section Page.
- ⑨ Containing provocative content against particular individuals or groups of people.
- ⑩ Containing any information regarding political, religious, or election activities.
- ⑪ Promoting one's own business, such as products, business introductions, stores, sales, etc.
- ⑫ Containing content that discriminates a third party and/or disparages privacy and human rights.
- ⑬ Infringing copyrights and portrait rights owned by Hikone City or any other third party.
- ⑭ Defaming Hikone City's reputation.
- ⑮ Containing any forms other than the above that are clearly or potentially violating public policy or law.

▪ If Facebook users leave comments or links that appear to violate any of the above conditions, those comments and links will be deleted accordingly.

▪ If any links posted by users are found to be violating the above conditions later, they will be deleted accordingly.

▪ Any comments, links, etc. deemed to be harmful by the Hikone Human Rights Policy Division will be deleted accordingly.

[Page Management Guidelines]

▪ The Hikone Multicultural Coexistence Section Page is managed by Multicultural Coexistence Section staff and interpreters.

▪ Given that the Hikone Multicultural Coexistence Section Page is a public Facebook page, any personal post by staff in charge for managing the Multicultural Coexistence Section is not permitted.

▪ Regarding posting photos and/or videos, consent must be obtained from individuals and groups of people appearing in them in advance. Only if individuals cannot be identified, no consent is required to be obtained before posting photos and/or videos; however, any requests to delete certain

photos and/or videos are made by individuals or groups of people after they have been posted, they will be deleted at the discretion of the Hikone Human Rights Policy Division.

- The Hikone Multicultural Coexistence Section Page will not use Facebook’s “Share” function.
- The Hikone Multicultural Coexistence Section Page will not click the “Like” button for any posts.
- The Hikone Multicultural Coexistence Section Page will not engage in any online campaigns, activities, etc. happening on Facebook.

[Privacy Protection]

- Hikone City strictly prohibits the Multicultural Coexistence Section Page from sending a friend request to any individual Facebook accounts.
- The Hikone Multicultural Coexistence Section Page complies with Facebook’s Privacy Policy.

[Other Notes]

- The Hikone Multicultural Coexistence Section Page follows Facebook’s Terms and Page Guidelines when posting its content on Facebook.
- Complaints and inquiries with regard to posts put out by the Hikone Multicultural Coexistence Section Page will be addressed via either phone or email.
- The Hikone Multicultural Coexistence Section Page goes offline without notice due to technical issues, maintenance, etc.

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●Facebook Terms Links:

<https://ja-jp.facebook.com/legal/terms>

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